

PHILIPS

Air Performer

9000 Series



AMF970



User manual

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1 Important

Safety

Read this user manual carefully before you use the appliance, and save it for future reference.

To ensure the best performance, please ensure your Air Performer is upgraded to the latest version. You can do this upgrade via the Air+ app.

Danger

- Do not let any liquid or flammable detergent enter the appliance, to avoid electric shock and/or a fire hazard.
- In order to avoid overheating and fires, do not cover the device.
- Do not clean the appliance with water, any other liquid, or a (flammable) detergent to avoid electric shock and/or a fire hazard.
- The water in the water tank is not suitable for drinking. Do not drink this water and do not use it to feed animals or to water plants. When you empty the water tank, pour the water down the drain.



Warning

- Some parts of this product can become very hot and cause burns. Continuous supervision has to be given when children and vulnerable people are present.
- This appliance can be used by children aged from 8 years and above under supervision.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- Children of less than 3 years should be kept away unless continuously supervised.

- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and maintenance shall not be made by children without supervision.
- Do not use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.
- Be aware that high humidity levels may encourage the growth of biological organisms in the environment.
- Never leave water in the reservoir when the appliance is not in use.
- Empty and clean the appliance before storage. Clean the appliance before next use.
- Do not permit the area around the appliance to become damp or wet. If dampness occurs, turn the output of the appliance down. If the output level cannot be reduced, use the device appliance intermittently. Do not allow absorbent materials, such as carpeting, curtains, drapes, or tablecloths, to become damp.
- When the device is operating in heating mode, the surface temperature will gradually increase. Do not touch the air outlet to avoid being burnt.
- To reduce the risk of fire, keep textiles, curtains, bedding or any other flammable material a minimum distance of 1 m from the air outlet.
- Do not block the air inlet and outlet, e.g. by placing items on the air outlet or in front of the air inlet.
- Do not insert fingers, sticks or other objects into the machine, in order to avoid electric shocks, physical injury or fire.
- Do not place the heater near a bed because objects such as pillows or blankets can fall off the bed and be ignited by the heater.
- Do not run the cord under carpeting. Do not cover the cord with throw rugs, runners, or similar coverings. Do not route the cord under furniture or appliances. Arrange the cord away from traffic area and where it will not be tripped over.
- The device has a heating component. Do not use the appliance near gas appliances, fireplaces.
- Do not spray any flammable materials such as insecticides or fragrance around the appliance.
- Do not use if there are visible signs of damage to the device, the plug, the power cord.
- If the device has been dropped, damaged, is leaking water, or is malfunctioning, do not use it. Please return it to an authorized service facility for examination and repair.
- If the power cord is damaged, you must have it replaced by Philips, a service center authorized by Philips, or similarly qualified persons in order to avoid a hazard.

- Standard Wi-Fi interface based on 802.11b/g/n/ax at 2412-2472 MHz with a maximum output power of 64mW EIRP (only for products with Wi-Fi function).
- Bluetooth version 5.2 (LE) at frequency 2402-2480 MHz with RF output less than 10mW EIRP (only for products with Bluetooth function).
- Check your heater cord and plug connections:
 - a) Faulty wall outlet connections or loose plugs can cause the outlet or plug to overheat. Be sure the plug fits tight in the outlet.
 - b) Heaters draw more current than small appliances, overheating of the outlet may occur even if it has not occurred with the use of other appliances.
 - c) During use check frequently to determine if your plug outlet or faceplate is HOT!
 - d) If so, discontinue use of the heater and have a qualified electrician check and/or replace the faulty outlet(s).

Caution

- In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
- The device must not be located immediately below a socket outlet.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- Always place and use the appliance on a dry, stable, flat and horizontal surface.
- Do not use the appliance in surroundings with high humidity such as the bathroom, toilet, kitchen, swimming pool, or any outdoor environment.
- Do not sit or stand on the appliance. Do not place anything on top of the appliance.
- Always unplug the appliance when you want to move, clean appliance, fill the water, replace the filter or carry out other maintenance.
- Always unplug heater when not in use.
- The appliance is only intended for household use under normal operating conditions.
- The "T" mark on the type plate indicates that this fan is suitable for use in tropical climates.
- When the appliance is not used for a long time, bacteria and mold may grow on the filter. Clean the water tank and dry the humidification filter. Check the filter before you start using the appliance again. If the filter is very dirty with dark spots, replace it.
- Only use the original Philips filter and wick, otherwise the filtration and humidification performance cannot be guaranteed.
- Do not fill water from the air outlets.

- Avoid knocking against the appliance (the air inlet and outlet in particular) with hard objects.
- Only fill the water tank with cold tap water. Do not use ground water or hot water.
- Do not put any substance other than water in the water tank. Do not add fragrance or chemical substance into the water.
- Do not wash the humidification filter in a washing machine or dishwasher, otherwise the humidification filter will be deformed.
- When you turn on the device, always keep the filter in it.
- It is suggested not to use this appliance when you smoke, or use smoke-type insect repellents or burning incense, etc. it would impact purification performance, and filter lifetime.
- The appliance does not remove carbon monoxide (CO) or radon (Rn). It cannot be used as a safety device in case of accidents with combustion processes and hazardous chemicals.
- Only operate this remote control with type of disposable battery specified in the user manual.
- Do not recharge non-rechargeable batteries.
- Keep product and batteries away from fire and do not expose them to direct sunlight or high temperatures.
- If the product becomes abnormally hot or smelly, or changes color, stop using the product and contact Philips.
- Do not place remote control and their batteries in microwave ovens or on induction cookers.
- Do not modify, pierce, damage or dismantle the remote control or battery to prevent batteries from heating up or releasing toxic or hazardous substances. Do not short-circuit, overcharge or reverse charge batteries.
- If batteries are damaged or leaking, avoid contact with the skin or eye. If this occurs, immediately rinse well with water and seek medical care.
- When you handle batteries, make sure that your hands, the remote control and the batteries are dry.
- Insert 1 piece of CR2032 battery with the + and - poles pointing in the direction indicated in the battery compartment or holder.
- Remove batteries from the remote control if you are not going to use it for some time.
- To avoid accidental short-circuiting of batteries after removal, do not let battery terminals come into contact with metal objects (e.g. coins, hairpins, rings). Do not wrap batteries in aluminium foil.
- Tape battery terminals or put batteries in a plastic bag before you discard them.
- Do not leave empty disposable batteries inside the remote control.
- This is a CLASS 1 CONSUMER LASER PRODUCT (EN 50689:2021), avoid direct eye exposure. The laser component is part of a particle sensor, this cannot be touched or cut in normal use.

- Max output 5.0mW, wavelength 650nm, continuous wave, collimated beam.



THIS PRODUCT CONTAINS A BUTTON BATTERY

- If swallowed, a lithium button battery can cause severe or fatal injuries within 2 hours.
- Keep batteries out of reach of children.
- If you think batteries may have been swallowed or placed inside any part of the body, seek immediate medical attention.

Simplified EU declaration of conformity

Hereby, DAP B.V. declares that the radio equipment type AMF970 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.philips.com.

Electromagnetic fields (EMF)

This appliance complies with the applicable standards and regulations regarding exposure to electromagnetic fields.

Recycling

This symbol means that this product shall not be disposed of with normal household waste (2012/19/EU).



This symbol means that this product contains disposable batteries which shall not be disposed of with normal household waste (2006/66/EC).



Follow your country's rules for the separate collection of electrical and electronic products and batteries. Correct disposal helps prevent negative consequences for the environment and human health.



The air purification filter is non-washable and non-recyclable, dispose of used filter units in accordance with local regulations.

The humidification filter is non-recyclable, dispose of used filter units in accordance with local regulations

Removing disposable batteries

Only the remote control contains a disposable battery.

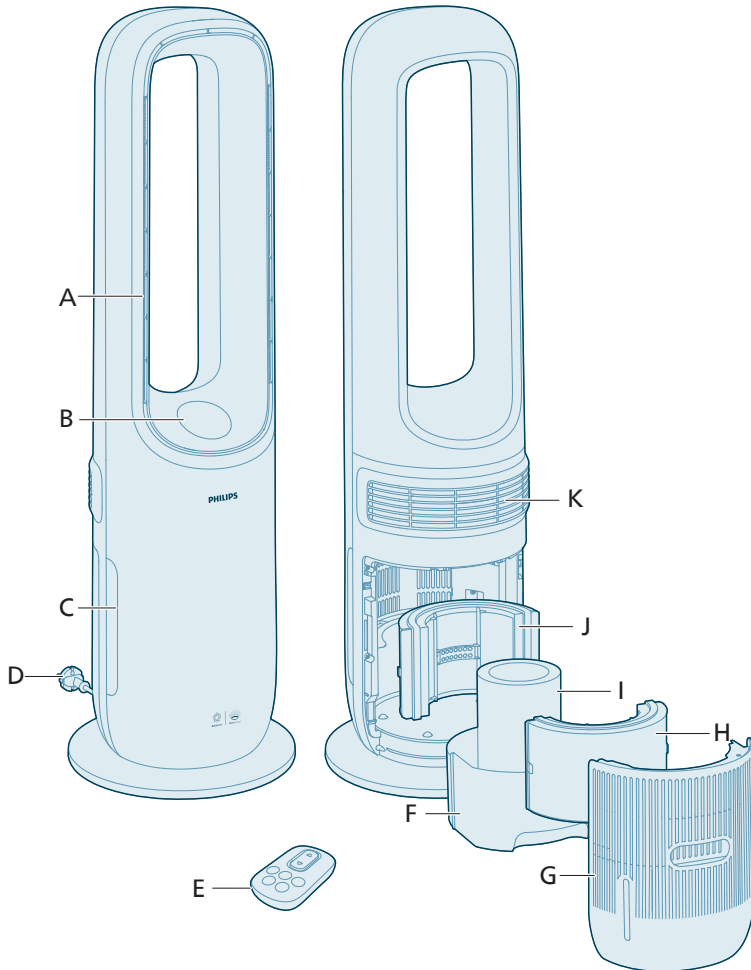
To remove disposable batteries, see the instructions for inserting and/or removing batteries in the user manual.

Always remove empty disposable batteries from the product. Take any necessary safety precautions when you dispose of batteries.

2 Your Air Performer

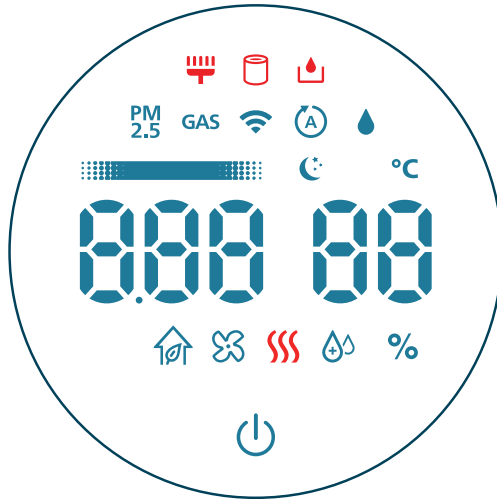
Congratulations on your purchase, and welcome to Philips!
To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

Product overview



A	Air outlet (front)	G	Back cover
B	Control panel	H	Purification filter (FYM970)
C	Particle sensor	I	Humidification filter (FYM971)
D	Power plug	J	Purification filter (FYM970)
E	Remote control	K	Circulation air outlet (back)
F	Water tank		













Display overview



Control button

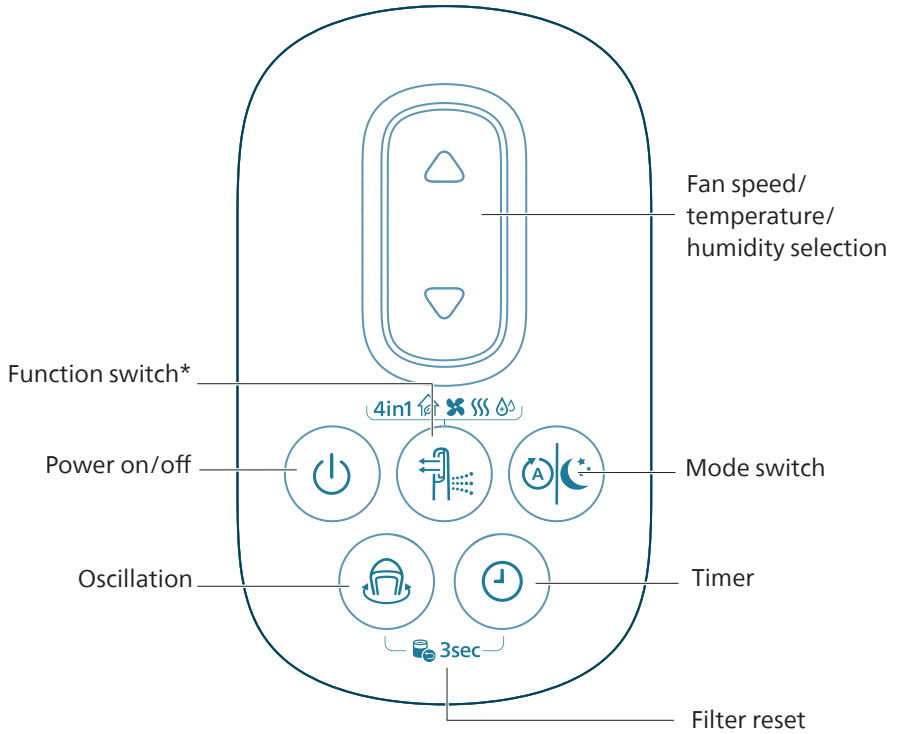
	Power on/off button
--	---------------------

Display panel

	Wi-Fi indicator		Filter cleaning alert
	Filter replacement alert		Water refill indicator
PM 2.5	PM2.5 display	GAS	Gas display
	Auto mode		Passive humidification indicator*
	Sleep mode		Purification function
	Fan function		Heating function
	Humidification function		Air quality bar

*If the indicator lights up, there is water in the water tank and the device is humidifying the air whilst operating in the Purification, Fan, or Heating function. To set a target humidity level, switch to Humidification function and select Auto Mode.

Remote control overview



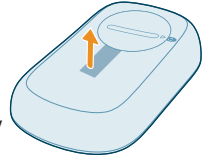
3 Getting started

Using the remote control for the first time

Caution:

- *Risk of product damage! When the remote control is not used for long periods, remove the battery.*
- *Battery contains chemical substances, so they should be disposed of properly.*

- 1 Pull out the plastic film on the remote control to activate the battery.
- 2 You can place the remote control on the top of the appliance, and it snaps into place automatically.





Understanding the Wi-Fi indicator

Wi-Fi icon status	Wi-Fi connection status
Blinking orange	Connecting to the smartphone
Stable orange	Connected to the smartphone
Blinking white	Connecting to the server
Stable white	Connected to the server
Off	Wi-Fi function disabled

Wi-Fi connection

Setting up the Wi-Fi connection for the first time

- 1 Download and install the **Air+** app from the **App Store** or **Google Play**.
- 2 Put the plug of the Air Performer in the power socket and touch  to turn on the Air Performer.
↳ The Wi-Fi indicator  blinks orange for the first time.
- 3 Make sure that your smartphone or tablet is successfully connected to your Wi-Fi network.
- 4 Launch the **Air+** app and click on **"Add a device"** or press the **"+"** button on the screen. Follow the onscreen instructions to connect the Air Performer to your network.






Note:

- *These instructions are only valid when the Air Performer is being set up for the first time. If the network has changed or the setup needs to be performed again, see Chapter "Reset the Wi-Fi connection" on page 11.*

- If you want to connect more than one Air Performer to your smartphone or tablet, you have to do it one by one.
- Make sure that the distance between your smartphone or tablet and the Air Performer is less than 10 m without any obstructions.

Reset the Wi-Fi connection

Note:

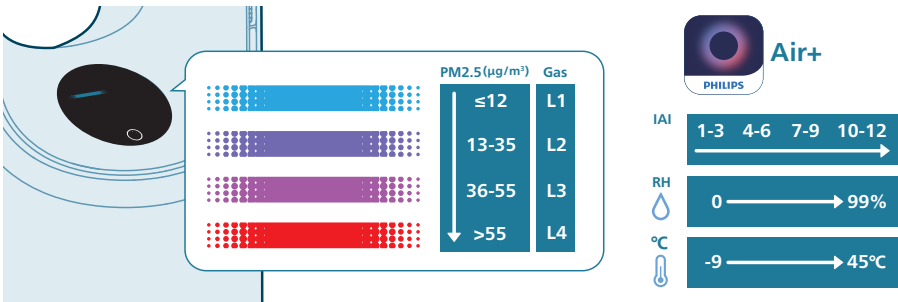
- Reset the Wi-Fi connection when your default network has changed.
- 1 Put the plug of the Air Performer in the power socket and press the  button to turn on the Air Performer.
 - 2 Long press  button on the appliance for 7 seconds until it powers off and powers on again, the Wi-Fi indicator  blinks orange.
↳ The Air Performer enters pairing mode.
 - 3 Follow the steps 3-4 in “Setting up the Wi-Fi connection for the first time” section.

4 Using the Air Performer

Understanding the air quality bar

The air quality bar automatically goes on when the Air Performer is switched on, and lights up all colors in sequence. After approximately 30 seconds, the particle sensor selects the color that corresponds to the surrounding air quality of airborne particles.

The color of the air quality light is determined by the highest risk index from the indicators: PM2.5 (particles smaller than 2.5 microns), IAI (Indoor Allergen Index) and Gas (VOC, odors, etc.). IAI and Relative Humidity (RH) levels are only available through the app.



PM2.5

AeraSense sensing technology accurately detects and quickly responds to even the slightest particle change in the air. It provides you with reassurance with real-time PM2.5 feedback.

Most of the indoor air pollutants fall under PM2.5 – which refers to airborne particle pollutants smaller than 2.5 micrometers. Common indoor sources of fine particles are tobacco smoke, cooking, and burning candles. Some airborne bacteria and the smallest mold spores, pet allergen and dust mite allergen particles also fall under PM2.5.

PM2.5 level	Air quality light color	Air quality level
≤12	Blue	Good
13-35	Blue-purple	Fair
36-55	Purple-red	Poor
>55	Red	Very poor

Gas refers to the level of potential harmful gases (incl. VOC, odors, etc.).

Gas level	Air quality light color	Air quality level
L1	Blue	Good
L2	Blue-purple	Fair
L3	Purple-red	Poor
L4	Red	Very poor

IAI refers to Indoor Allergen Index (only available through the app)



The professional-grade **AeraSense** sensor detects the level of indoor air allergen and with numerical feedback from 1 to 12 the potential risk level of indoor air allergens can be displayed. 1 indicates the best air quality.

IAI level	Air quality light color	Air quality level
1-3	Blue	Good
4-6	Blue-purple	Fair
7-9	Purple-red	Poor
10-12	Red	Very poor

Turning on and standby mode

Note:

- For optimum purification performance, close doors and windows.
- Keep curtains away from the air inlet or air outlet.
- Plug the appliance into the power outlet; do not use a power strip.
- If the appliance is running in heating mode when you turn it off, it continues working for 20 seconds to exhaust the remaining heat. A countdown will show on the display panel.

- 1 Plug the Air Performer into the power socket.
- 2 Touch  to switch on the Air Performer.
 - ↳ The Air Performer beeps.
 - ↳ The "---" displays on the screen during warming up. Then the Air Performer shows the PM2.5/Gas level after measuring the air quality.
- 3 Touch and hold the  button for 3 seconds to enter the standby mode.



Note:

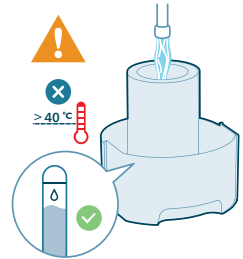
- If the Air Performer stays connected to the electrical outlet after turning it OFF, the Air Performer will operate under the previous settings when turned ON again.
- While the appliance is in standby mode, the display shows the ambient temperature at low brightness. To turn off the temperature display, disable this feature in the app.

Refilling water

Note:

- When filling water, do not exceed the maximum water level, or water might leak.
- Do not shake the water tank when moving it, or water might leak from the air inlets.

Refill water when the  indicator lights up in the screen.



Background purification and humidification

The device purifies the air in all functions. When the Purification function and Auto mode are selected, the device automatically adjusts performance based on the detected air quality.

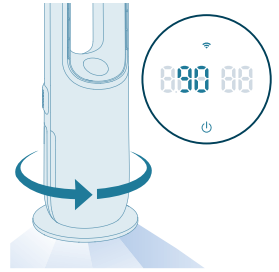
The device humidifies the air in all functions when the tank is filled with water. This is indicated by the passive humidification indicator on the control panel. When the Humidification function and Auto Mode are selected, the device

automatically adjusts performance based on the user-selected target humidity level (30%-70%).






Oscillation

Press the  button to activate the oscillation feature in your Air Performer, the appliance can oscillate at these angles: 45°, 90°, 180°, 270°, 350° and OFF.

- ↳ The oscillation angle displays on the screen.
- ↳ If no operation is performed within 3 seconds, the appliance goes back to normal display.



Function switch

You can choose the Purification () function, Fan function () , Heating () function or Humidification() function by pressing the  button. You can adjust the fan speed, humidity level or temperature manually, see section "**Setting fan speed/temperature/humidity level.**"



Purification function ():

In the Purification function, your device opens an additional air outlet at the back, creating a diffused, purified airflow. This ensures optimal air circulation and maximum air purification throughout your room.



Fan function ():

In the Fan function, your device sends a direct, purified airflow through the front outlet. Ideal for cooling you down during warmer seasons, while still enjoying the benefits of purified air.



Heating function (☸):

In the Heating function, the ceramic element quickly heats up to provide a direct, warm and purified airflow through the front outlet. Ideal for boosting room temperature during colder seasons, while still enjoying the benefits of purified air.

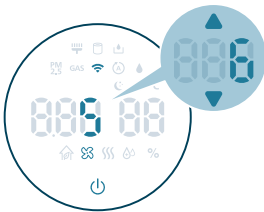


Humidification function (💧):

In the Humidification function, your device opens an additional air outlet in the back, generating a diffused, humidified, and purified airflow. This ensures optimal air circulation and maximum air humidification throughout your room. Comfortable humidity levels are 40%-60% RH.

Setting the fan speed/temperature/humidity level

You can manually set the fan speed, temperature or humidity level by pressing the arrow button (△/▽) on the remote control.



In the **Purification/fan** function, press the △/▽ button to adjust the fan speed, which ranges from 1 to 10.

- ↳ The fan speed displays on the left of the screen.
- ↳ If no operation is performed within 3 seconds, the appliance goes back to the normal display.

In the **Heating** function, press the Δ/∇ button to adjust the target temperature, which ranges from 1°C to 37°C.

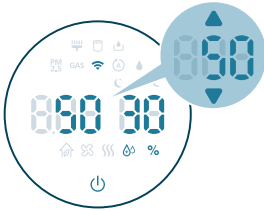


- ↳ The temperature displays on the left of the screen.
- ↳ If no operation is performed within 3 seconds, the appliance goes back to the normal display.

Note:

- For optimum heating performance, you can press the Δ button to set a higher temperature.

In the **Humidification** function, press the Δ/∇ button to adjust the target humidity level, which ranges from 30% to 70%.



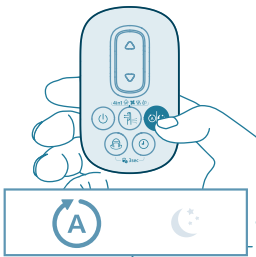
- ↳ The humidity level displays on the left of the screen.
- ↳ If no operation is performed within 3 seconds, the appliance goes back to the normal display.

Note:

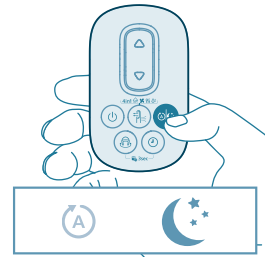
- For optimum humidifying performance, you can press the Δ button to set a higher humidity level.

Mode and manual speed

You can choose the Auto mode or the Sleep mode by pressing the \odot/C button.



Auto (A): The appliance automatically adjusts settings to deliver the best performance.



Sleep mode (☾): The appliance operates quietly at a low speed. After 3 seconds, the screen's light switches off.

You can only adjust the fan speed in the Purification and Fan function by pressing the \triangle/∇ button on the remote control.

Function	Air outlet used	Manual speed \triangle/∇	Auto Mode A	Sleep Mode M
Purification H	Front and back	Yes	Yes (based on air quality)	Yes
Fan F	Front	Yes	Yes (based on ambient temperature)*	Yes
Heating H	Front	Only in App	Yes (based on selected temperature target from 1-37°C)*	Yes
Humidification H	Front and back	No	Yes (based on selected humidity target from 30%-70%)	Yes

* This device measures the temperature around the device. Displayed temperature may differ from the actual room temperature.

Setting the timer

With the timer, you can let the appliance operate for a set number of hours. When the set time has elapsed, the appliance will automatically switch off.

- 1 Press the C button repeatedly to choose the number of hours you want the appliance to operate .
 \rightarrow **0.5h, 1h, 4h, or 8h** is available.
- 2 To deactivate the timer, press the C button repeatedly until OFF is displayed on the screen.



Light sensor

With the light sensor:

- The control panel can automatically turn on or turn off according to the ambient light.


You can touch any button to turn on all lights. If no further operation, all lights will be off again to match with the ambient light.

5 Cleaning and maintenance

Note:

- Always unplug the appliance before you clean it.
- Never immerse the appliance in water or any other liquid.
- Never use abrasive, aggressive, or flammable cleaning agents such as bleach or alcohol to clean any part of the appliance.
- Never use any liquids (including water) to clean the filter.

Cleaning schedule

Frequency	Cleaning method
When necessary	Wipe the plastic part of the appliance with a soft, dry cloth
	Clean the air outlet cover
Every week	Clean the humidification filter
Every two months	Clean the particle sensor with a vacuum cleaner or a dry cotton swab.
The  displays on the screen.	Clean the surface of the purification filter

Cleaning the body of the Air Performer

Regularly clean the inside and outside of the Air Performer to prevent dust from collecting.

- Use a soft, dry cloth to clean both the interior and exterior of the Air Performer and the air outlet.

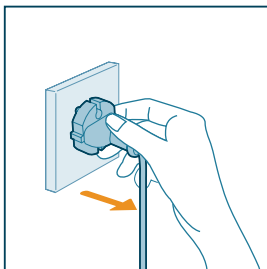
Cleaning the particle sensor

Clean the particle sensor every 2 months for optimal functioning of the appliance.

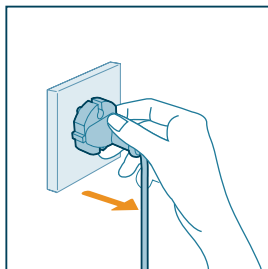
Note:

- If the Air Performer is used in a dusty environment, it may need to be cleaned more often.
- If the humidity level in the room is very high, condensation may develop on the particle sensor and the air quality light may indicate a poorer air quality even though the air quality is actually good. If this occurs, clean the particle sensor.

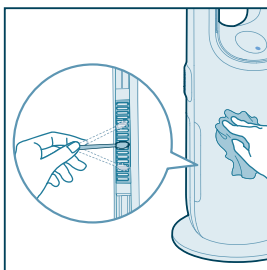
- 1 Switch off the Air Performer and unplug it from the power socket.



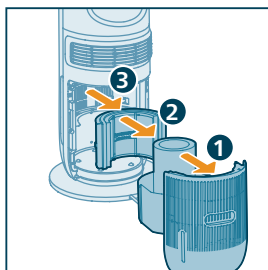
- 1 Switch off the Air Performer and unplug it from the power socket.




- 2 Clean the particle sensor with a vacuum cleaner or a dry cotton swab.

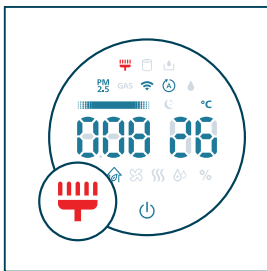


- 2 Pull the back cover and remove the water tank and filter from the appliance.

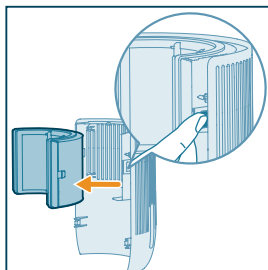


Cleaning the surface of the purification filter

When the filter cleaning alert  displays on the screen, Clean the surface of the purification filter with a vacuum cleaner.



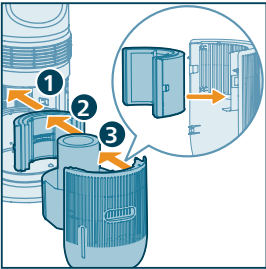
- 3 Pull out the filter from the back cover.






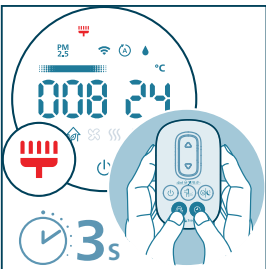
- 4 Clean the surface of the filter with a vacuum cleaner.



- 5 Put the filter and water tank back into the appliance, and reattach the back cover.



- 6 Plug the Air Performer into the power socket.
- 7 Press the  button to switch on the appliance.
- 8 Press and hold the  and  button for 3 seconds to reset the filter cleaning time.

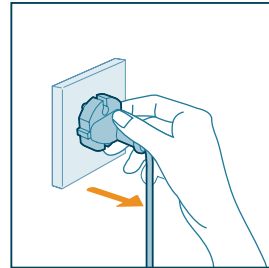


- 9 Wash your hands thoroughly after cleaning the filter.

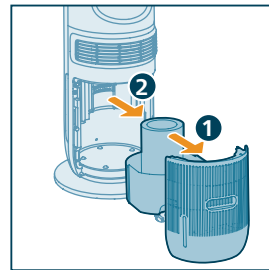
Cleaning the humidification filter

Clean the humidification filter every week.

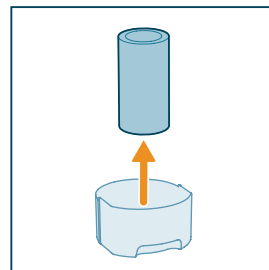
- 1 Switch off the Air Performer and unplug it from the power socket.



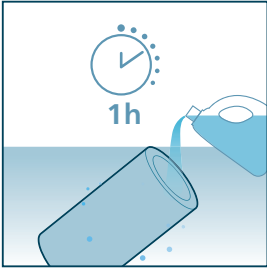
- 2 Pull the back cover and remove the water tank and filter from the appliance.



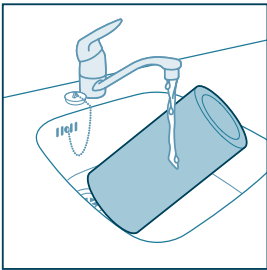
- 3 Take out the filter from the water tank.



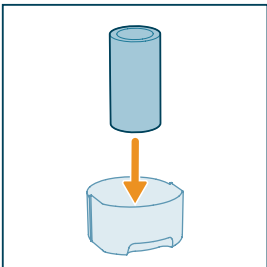
- 4 Clean the humidification filter every week. Please soak the humidification filter with mild or acid cleanser (24g citric acid with 4L water or 100ml white vinegar with 4L water) for 1 hour and rinse with water after soaking.



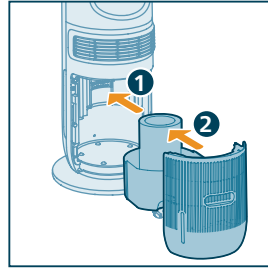
- 5 Rinse the humidification filter under a slowly running tap. Do not squeeze or wring the filter when cleaning. Let excess water drip off the humidification filter.



- 6 Put the humidification filter back into the water tank.



- 7 Put the water tank back into the appliance, and reattach the back cover.




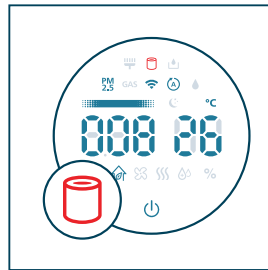
Replacing the filter

Replacing the purification filter

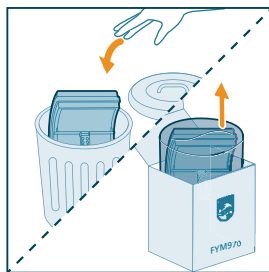
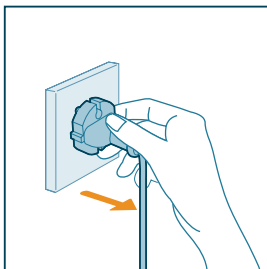
Note:

- *The filter is not washable or reusable.*
- *Always turn off the Air Performer and unplug from the electrical outlet before replacing the filters.*

This Air Performer is equipped with a filter replacement indicator to make sure that the air purification filter is in optimal condition when the Air Performer is operating. When the filter needs to be replaced, the filter replacement alert  lights up red.

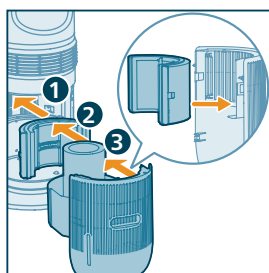
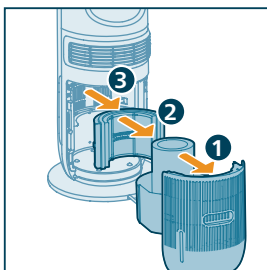





- 1 Switch off the Air Performer and unplug it from the power socket.



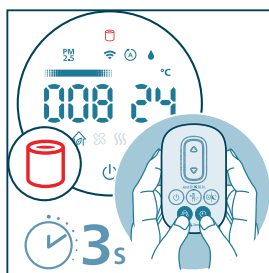
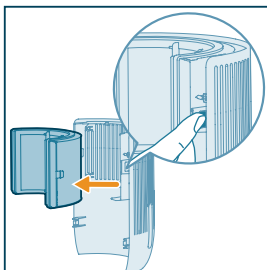
- 5 Put the filter and water tank back into the appliance, and reattach the back cover.

- 2 Pull the back cover and remove the water tank and filter from the appliance.



- 6 Plug the Air Performer into the power socket.
- 7 Press the  button to switch on the appliance.
- 8 Press and hold the  and  button for 3 seconds to reset the filter lifetime counter.

- 3 Pull out the filter from the back cover.



- 4 Remove all packaging materials from the new filter.

- 9 Wash your hands thoroughly after replacing the filter.

Note: Do not smell the filter as it has collected pollutants from the air.

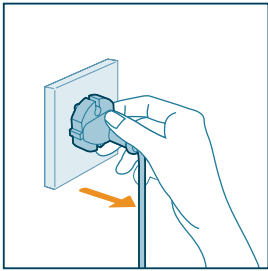
Replacing the humidification filter

Note:

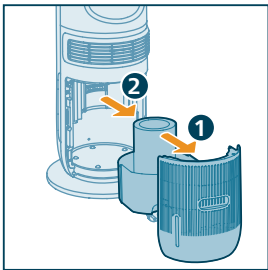
- Only use the Philips original humidification filter FYM971.
- Always turn off the Air Performer and unplug from the electrical outlet before replacing the filter.

Replace the humidification filter every 6 months.

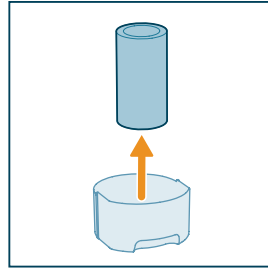
- 1 Switch off the Air Performer and unplug it from the power socket.



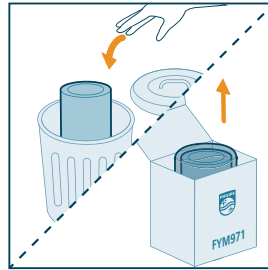
- 2 Pull the back cover and remove the water tank and filter from the appliance.



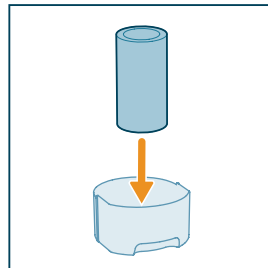
- 3 Take out the filter from the water tank.



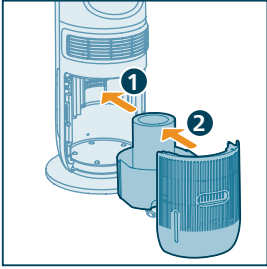
- 4 Remove all packaging materials from the new filter.



- 5 Put the humidification filter back into the water tank.

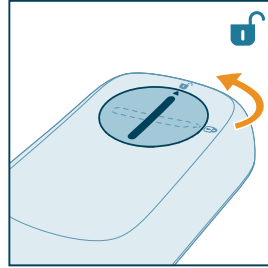


- Put the water tank back into the appliance, and reattach the back cover.







- **Ensure that the battery compartment cover is completely secure after you replace the battery.**

- Rotate the battery compartment cover counterclockwise to open it.

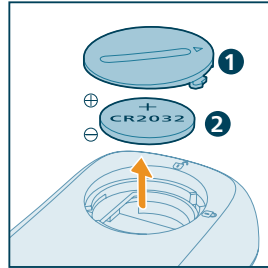


Filter reset

You can replace the purification filter even before filter replacement alert () displays on the screen. After replacing a filter, you need to reset the filter lifetime counter manually.

- Press the  button for 3 seconds to turn off the appliance and unplug it from the power socket.
- Plug the appliance into the power socket.
- Within 15 seconds after power on, press and hold the  and  button for 3 seconds to reset the filter lifetime counter.

- Take the used battery out from the battery compartment.

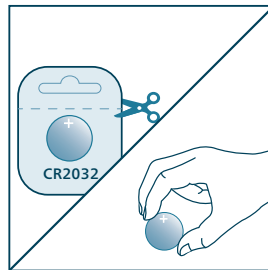


- Remove the packing materials of the new battery.

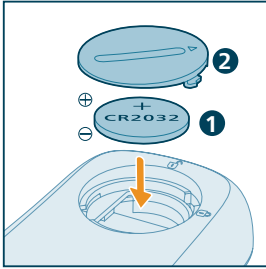
Replacing the battery

Warning:

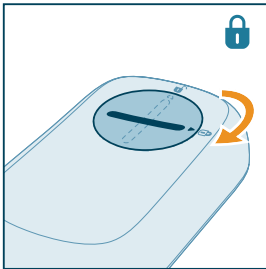
- **Risk of swallowing batteries! The remote control contains a button battery, which can be swallowed. Keep the battery out of reach of children at all times!**
- **If swallowed, the battery can cause serious injury or death. Severe internal burns can occur within two hours of ingestion.**
- **If the battery has been swallowed, seek immediate medical attention.**
- **When you change the batteries, always keep all new and used batteries out of reach of children.**



- 4 Insert the new CR2032 battery with correct polarities as indicated.



- 5 Close the battery compartment cover and rotate it clockwise to close it.






6 Storage

- 1 Turn off the Air Performer and unplug it from the power socket.
- 2 Clean the Air Performer, particle sensor and the surface of the filter (see chapter "Cleaning and maintenance").
- 3 Let all parts air dry thoroughly before storing.
- 4 Wrap the filter in airtight plastic bags.
- 5 Store the Air Performer, filter in a cool, dry location.
- 6 Always thoroughly wash your hands after handling the filter.

7 Troubleshooting

This chapter summarizes the most common problems you could encounter with the appliance. If you are unable to solve the problem with that information below, contact the Consumer Care Center in your country.

Problem	Possible solution
The airflow from the air outlet is significantly weaker than before.	<ul style="list-style-type: none">• The surface of the filter is dirty. Clean the surface of the filter (see the chapter "Cleaning and maintenance").
The air quality does not improve even though the appliance has been operating for a long time.	<ul style="list-style-type: none">• Check whether the packaging material is removed from the filter.• Check whether the filter is installed in the appliance.• Clean the sensor with vacuum cleanser or a dry cotton swab.• The room size is too large, or the outdoor air quality is poor. For optimum purification performance, close the doors and windows when operating the appliance.• There are indoor pollution sources. Examples include cigarette smoke, cooking fumes, incense, perfume, and alcohol.• The filter has reached its end of life. Replace the filter with a new one.
My appliance is not turning off immediately in heating mode.	<ul style="list-style-type: none">• If the appliance is running in heating mode when you turn it off, it continues working for a few seconds to exhaust the remaining heat.
The appliance produces a strange smell.	<ul style="list-style-type: none">• The first few times you use the appliance, it may produce a plastic smell. This is normal.• If the appliance produces a burning smell, immediately unplug it. Please contact your Philips dealer or an authorized Philips service center.• The filter may produce an odor after being used for a while because of the absorption of indoor gases. It's recommended that you reactivate the filter by placing it in direct sunlight for repeated use. If the odor remains, replace the filter.
The appliance is too loud.	<ul style="list-style-type: none">• The noise level is higher if you select high speed. Please change to a lower speed mode.• If there is an abnormal sound, contact the Consumer Care Center in your country.

Problem	Possible solution
The appliance still indicates that I need to replace a filter, but I already did.	<ul style="list-style-type: none"> Perhaps you did not reset the filter lifetime counter. Switch on the appliance. Then press and hold  and  for 3 seconds.
The heating function is not working.	<ul style="list-style-type: none"> Check if the ambient temperature has reached to the target temperature. If so, it will stop heating. Check if the target temperature is lower than the ambient temperature. If so, it will stop heating. Check whether the air inlet or air outlet is blocked. If so, the heating function may stop working for protection.
Can I switch off the Wi-Fi feature on my appliance?	<ul style="list-style-type: none"> Wi-Fi is a key feature of your appliance. For this reason, it cannot be switched off manually. Please note the Wi-Fi feature will be switched off automatically if your appliance is not connected within 15 minutes of powering on the device, after plugging the cable in for the first time. Long press  button on the appliance for 7 seconds to reactivate the pairing mode.
What do the codes on my appliance mean ?	<ul style="list-style-type: none"> Error code "E1" displays on the screen. The motor has malfunctioned. Contact the Consumer Care Center in your country. Error code "E6" displays on the screen. The heater has malfunctioned. Contact the Consumer Care Center in your country. <ol style="list-style-type: none"> Unplug Philips 4-in-1 Air Performer from the socket. Check whether the air inlet or air outlet is blocked. If so, please remove any obstacle. Wait for 1 minute, then re-plug the device and power on. If the above steps did not help solve the issue, please contact us for further assistance. Error code "E9" displays on the screen. The device has been tilted or has fallen over. Please unplug it, place it upright, and contact us for further assistance.
No airflow or airflow is very weak from the circulation air outlet.	<ul style="list-style-type: none"> Check if the appliance is on fan/heating function. Check if any objects are stuck around the circulation air outlet.

Problem	Possible solution
The Wi-Fi setup is not successful.	<ul style="list-style-type: none">• If the router your appliance is connected to is dual-band and it is currently not connecting to a 2.4GHz network, please switch to another band of the same router (2.4GHz) and try to pair your Air Performer again. 5GHz networks are not supported.• Web authentication networks are not supported.• Check if the appliance is within range of the Wi-Fi router. You can try to place the Air Performer closer to the Wi-Fi router.• Check if the network name is correct. The network name is case-sensitive.• Check if the Wi-Fi password is correct. The password is case sensitive.• Retry the setup with the instructions in the section "Wi-Fi connection".• The Wi-Fi connectivity can be interrupted by electromagnetic or other interferences. Keep the appliance away from other electronic devices that may cause interferences.• Check if the mobile device is in airplane mode. Make sure to have airplane mode deactivated when connecting to the Wi-Fi network.• Consult the help section in the app for extensive and up-to-date troubleshooting tips.

8 Warranty and support

Versuni Netherlands B.V., registered at Claude Debussylaan 88, Amsterdam, NL, offers a two-year warranty on this product after the date of purchase (or the date of delivery, if later). This warranty is not valid if a defect is due to incorrect use or poor maintenance. Our warranty does not affect your rights under law as a consumer. For more information, for spare parts, or for invoking the warranty, please visit our website **home.id/support**.

Order parts or accessories

If you have to replace a part or want to purchase an additional part, go to your Philips dealer or visit **www.philips.com/support**.

If you have problems obtaining the parts, please contact the Philips Consumer Care Center in your country.



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