

SUPPORT & WARRANTY

Support und Garantie | Assistance et garantie | Soporte y garantía | 支持和保修

EN

As a Phanteks customer, you are priority number one for us. We have a dedicated team across the globe to deliver the experience you deserve. If you have any issues with the products, please don't hesitate to contact our customer care team.

DE

Als Phanteks-Kunde haben Sie für uns oberste Priorität. Wir haben ein engagiertes Team auf der ganzen Welt, das Ihnen das Erlebnis bietet, das Sie verdienen. Wenn Sie Probleme mit den Produkten haben, zögern Sie bitte nicht, unser Kundendienstteam zu kontaktieren.

FR

En tant que client Phanteks, vous êtes la priorité numéro un pour nous. Nous disposons d'une équipe dédiée à travers le monde pour vous offrir l'expérience que vous méritez. Si vous rencontrez des problèmes avec les produits, n'hésitez pas à contacter notre équipe de service client.

ES

Como cliente de Phanteks, usted es la prioridad número uno para nosotros. Contamos con un equipo dedicado en todo el mundo para brindarle la experiencia que se merece. Si tiene algún problema con los productos, no dude en ponerse en contacto con nuestro equipo de atención al cliente.

CN

作为 Phanteks 客户，您是我们的第一要务。我们在全球拥有一支专业团队，为您提供应有的体验。如果您对产品有任何问题，请随时联系我们的客户服务团队。

RMA and Technical Support Americas

Hours Monday-Friday 9:00-5:00 PST

Phone number +1(909)598-2115

Email support@phanteksusa.com

Facebook @Phanteks

RMA and Technical Support International

Email support@phanteks.com

Facebook @Phanteks

For spare parts and optional upgrades please visit:
www.xpertec.com (EU) | www.phanteksusa.com (US)

SAFETY INFORMATION

Sicherheitsinformation | Information de sécurité | Información de seguridad | 安全信息

In order to achieve maximum safety, we suggest that you adopt the following guidelines:

1. Place the product on a clean and stable surface that allows adequate air ventilation.
2. Don't use or place the product and any of its components near water, moisture, or other wet surfaces; or place the product near any heat, open flame, or other hot surfaces such as radiators, stoves, fireplaces, and candles.
3. Use caution when operating the desktop PC to avoid electrical shock or damage, such as unplugging the power supply during thunderstorms, ensuring that your hands are dry before using (and handling) the desktop PC, keeping it away from any source of liquid and/or heat source, and using all other reasonable precautions needed under the circumstances.
4. When connecting external devices to your desktop PC, carefully plan how the wires will be placed. Protect any connected cables from being trod on or pinched, particularly at plugs, convenience receptacles, or the point where they exit from.
5. Take extra caution when handling/removing/reattaching glass components. Once removed, place the glass component on a stable surface first before proceeding.
6. When unplugging any connected devices and/or cables, always pull the cable or device's plug or connector. Don't forcefully tug on its cord.
7. Don't place any heavy items on top of the product.
8. Make sure that the desktop PC is off, unplugged from the outlet, and that all connected devices are powered off and unplugged (if any) before installing or uninstalling any internal component to and/or from the desktop PC or product.

NOTE ON DISPOSAL



The WEEE symbol indicates that this product must not be disposed of with normal household waste. Through the correct disposal of this product, you will help protect the environment. For more information on the disposal of this product, please contact your local municipality, your waste disposal service or the shop where you purchased the product.



Points de collecte sur www.quefairedemesdechets.fr
Privilégiez la réparation ou le don de votre appareil!

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