

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark nubia		2. Model identifier Z2465N
3. General product parameters:		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		C
7. Battery user-replaceable		Yes
8. Battery endurance per cycle ($END_{device}[h]$)		40
9. Battery endurance in cycles - default settings [cycles]		800
10. Rated battery capacity ($C_{rated}[mAh]$)		4 930
11. Shipped with protective cover		Yes
12. Repeated free fall reliability test - falls without defect [n]		80
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		D
15. Ingress protection rating		IP54
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.
17. Screen scratch resistance on Mohs hardness scale		4
18. Charger	Required output power [W]	33
	Receptacle type (at device end)	USB-C
Repairability information:		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5
20. Repairability Class (based on the index below)		B
21. Repairability Index		3,00
21a. Disassembly Depth (S_{DD}) score		2,70
21b. Fasteners (type) score (S_F)		3,20
21c. Tools (type) score (S_T)		4,00
21d. Spare Part score (S_{SP})		5
21e. Software Updates (duration) score (S_{SU})		1
21f. Repair Information score (S_{RI})		5
22. Weblink to information on spare parts availability for professional repairers and end users		https://www.ztedevices.com/en/support/service-center.html

23. Weblink to repair instructions for end-users	https://www.ztedevices.com/en/support/download.html?product=/content/ztedevices-product/products/global/smartphones/nubia/nubia-neo-3-gt-5g
24. Weblink to indicative pre-tax prices	https://www.ztedevices.com/en/support/spare-parts-price.html
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 01/05/2025



EPREL registration number: 2343875

<https://eprel.ec.europa.eu/qr/2343875>

Supplier: ZTE ESPAÑA SL (Manufacturer)

Website: <https://www.ztedevices.com/es/>

Customer care service:

Name: Mobile_Services#Spain#

Website: <https://ztedevices.com>

Email: mobile@zte.com.cn

Phone: 0044-2034508722

Address:

Av. de Europa, 16, 28108 Alcobendas, Madrid, Spain